

## Tour Member Expectations

After twenty-five years in the travel business we have learned that a successful travel experience depends almost entirely upon a traveler's mindset. Perception is reality and expectations rule the day. The really great news is that we as travelers have absolute control over both these things. At Imprint we encourage our tour members to proactively manage their perceptions and expectations. We expect them to be flexible, independent and personally responsible for their own health and well-being and trust them to behave as the adults that they are and not expect "hand-holding".

Although we will always endeavor to provide a fair and complete description of a particular tour experience there will always be challenges and surprises that we have not anticipated. In our experience these can actually turn out to be the best part of the travel adventure. This is especially true in the less well-developed parts of the world where most of our tours are scheduled. We depend on positive, flexible tour members to create a great tour experience for all the participants of the tour. "Group think" instead of "me think" will always make for a much better group experience. Whiners and grumblers will be actively encouraged to reconsider their perspective.

In summary then, we expect the following from all participants attending our tours:

- A proactively positive, group centered mindset
- A willingness to change expectations when necessary
- A willingness to proactively change one's perspective when necessary
- A willingness to be physically active
- A willingness to embrace regional and cultural differences
- A willingness to be self-reliant and independent
- A willingness to be personally responsible for one's health and well-being
- A willingness to choose a positive response to challenges and disappointments
- Understanding that your Imprint Tour Leader is not the guide but a liaison with local guides who may differ greatly from Western guides you've experienced