### RC Touring, Inc., d/b/a Imprint Tours

#### **Terms and Conditions**

Imprint Tours is all about letting you and your family soak up unforgettable memories that will last a lifetime. We help you explore through the eyes of a local, making our experiences a total immersion. The terms "we", "us", "our", and "Imprint Tours" refer to Imprint RC Touring, Inc., d/b/a Imprint Tours, a Colorado corporation having an office and place of business located at 601 W 2<sup>nd</sup> Street, Loveland, Colorado 80537. The term "you" "traveler" refers to the traveler making a booking with us and all members of their group.

**CONTRACT**. We draw your attention to the Terms and Conditions of travel below, these Terms and Conditions including all brochures, documents, correspondence and the terms and conditions of our suppliers form the basis of the contract with you. Before making a booking with us you must ensure that you have read and understood these Terms and Conditions (raising any questions you may have with us). Please be aware that these terms and conditions contain waivers of liability as well as waiver of class action and venue selection and notice clauses. By asking us to confirm your booking you are accepting all of the Terms and Conditions laid out below and acknowledging that you have read the Terms of this contract and agree with it.

If you are making a booking as a group, the leader of the group is responsible for sharing these Terms and Conditions with all members of the group and is financially responsible for the booking. We will not be liable for a group leader's failure to share these Terms with all travelers in their group.

You represent and warrant that (a) you are of sufficient age to use our services and website and can create binding legal obligations in connection with your use, (b) you are legally authorized to act on behalf of those you represent and accept these Terms and Conditions on their behalf, and (c) the information supplied by you, or members of your group is true and correct.

**VIOLATIONS BY YOU**. You agree that any violation of any such Terms and Conditions may result in (a) the cancellation of your reservation or purchase, (b) your forfeiture of any monies paid for your reservation or purchase, and (c) your being denied access to the applicable travel related product or service.

**CHANGES TO THESE TERMS AND CONDITIONS**. Imprint Tours reserves the right, in our sole discretion, to change these Terms and Conditions at any time. Updated versions of the terms and conditions will be posted here on this website and are effective immediately on posting. If we make material changes, we

will notify you. Please check frequently, especially before you make a booking, to see if these Terms and Conditions changed. Your continued use of our services including continuing to use or maintain any bookings after any changes to the Terms and Conditions constitutes your consent to the changes.

**COVID 19 RELEASE OF LIABILITY**. By booking a tour at this time, you acknowledge the highly contagious nature of COVID-19 and voluntarily assume the risk for yourself and any minors traveling with you, that you or they may be exposed to or infected by COVID-19 by traveling and that such exposure or infection may result in personal injury, illness, permanent disability, and death even if such injuries or losses occur in a manner that is not foreseeable at the time you book your tour. You acknowledge that exposure to such viruses or disease is an inherent risk of traveling, which cannot be controlled or eliminated by Imprint Tours.

You acknowledge that due to the uncertainty of travel at this time, your tour may be postponed or cancelled, or changes may be made to itineraries due to closures of certain sites or activities, for which there may be no refund. You may also be required to quarantine if you test positive at any point on a tour. Some locations may require you to have a vaccination. You are responsible for understanding these requirements and must not rely on Imprint Tours to provide these details. You understand that you may become sick before, during, or after the tour and may not be able to travel and such cancellation or interruption will be subject to our cancellation terms below, for which we will not be liable.

You agree that due to uncertainty caused by COVID 19, Imprint Tours has strongly encouraged the purchase of travel protection coverage including cancel for any reason coverage, if and when available, and that should you fail to purchase travel protection coverage, Imprint Tours shall not be liable to any losses howsoever arising. Imprint Tours shall not be liable for any COVID losses not covered by your selected travel protection coverage.

You, for yourself, and any minors traveling with you, and on behalf of your and their heirs, assigns, personal representatives and next of kin (The Releasors), HEREBY RELEASE, AND HOLD HARMLESS Imprint Tours, its members, officers, agents, and/or employees, suppliers, and other tour members (RELEASEES), of from and against any and all claims, damages, demands, losses, and liability arising out of or related in any way, in whole or in part to any POSTPONEMENT, CANCELLATION, CHANGES, INJURY, DISABILITY, DEATH OR ANY OTHER LOSS you may suffer due to exposure, infection, spread, closure, and travel restrictions related to COVID- 19, WHETHER ARISING FROM THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE, to the fullest extent permitted by law. The terms of this HOLD HARMLESS AND RELEASE OF ALL LIABILITY paragraph, shall survive any termination or cancellation of this Contract, whether by operation of law or otherwise.

**BOOKING/PAYMENT**. When you are ready to start your next travel adventure simply contact us either by email, phone or by filling out the contact information on the website. Your booking will be confirmed on receipt of the completed registration form, signed Waiver and Release of Liability form and your \$600 per person deposit, which becomes non-refundable after thirty (30) days. After booking you will receive a Confirmation Letter from WeTravel as well as your itinerary, an invoice with payment information, and other important travel information. This invoice is subject to change until you receive confirmation that your travel is booked. Some suppliers will require a larger or payment in full to hold

your booking. Traveler will be notified if a larger deposit is required. Deposits are NON-REFUNDABLE, unless stated otherwise in the terms and conditions of the Supplier.

Our bookings do not include airfare, unless specifically stated in your itinerary. You must not make any air reservation until you receive confirmation of your booking. Your contract for airfare is with the carrier and subject to its terms and we will not be liable for any change fees or cancellation fees or other additional cost you incur with the air carrier.

**EARLY PAYMENT DISCOUNT**. An Early Payment Discount (EPD) is awarded for full payment 8 months prior to tour commencement (final date of availability is set and posted for each eligible tours; not available on all tours; not available on extensions). \$400 of the EPD final payment is non-refundable. \$1,000 of the EPD final payment is non-refundable if no deposit has been paid. In the event of cancellation, the remainder of the early final payment is refundable until 90 days before departure (see Final Payment below), after which time 100% of the funds paid are non-refundable.

**SECONDARY PAYMENT** (Cruises ONLY). Clients choosing not to take advantage of the EPD will be required to make a non-refundable secondary payment of \$1,000, due six (6) months prior to tour commencement.

**FINAL PAYMENT (NO EPD).** Your non-refundable final tour payment (any and all outstanding fees and costs) will be due ninety (90) days before departure. Missing the final payment deadline may result in your being removed from the tour. If you sign up for a tour within 90 days of the tour departure, the non-refundable full payment will be required before we can confirm your reservation.

Once payment for your trip is processed, you will receive i) a receipt and ii) eight (8) weeks prior to your trip, your travel documents. Please review documents carefully and promptly as we will not be responsible for any errors. It is your responsibility to review all travel documentation and alert us as soon as possible with any corrections.

**Currency Fluctuation Waiver**: Due to the volatility of international currency markets, the advertised price of a tour will be commensurately amended to reflect the change in exchange rates if/when the US Dollar value declines by 10% or more against a given tour's currency. The cost of the tour will be amended and the adjustment will be applied ONLY to costs paid in local currency. The final price of the tour will be determined 90 days before tour departure, measured against the exchange rate on the date of the official announcement of the tour.

**Flight Cost Fluctuation/Entrance Fee Waiver**: For those tours that include an internal flight(s), if flight costs increase by more than 25% Imprint Tours reserves the right to assess a flight surcharge. For those tours that include significant entrance fees (> \$30), if fees increase by more than 25% Imprint Tours reserves the right to assess a fee surcharge. Final costs will be determined 90 days before tour departure, measured against the published fares/fees on the date of the official announcement of the tour.

**Solo Travelers and Single Accommodations**: Single accommodations can be requested by paying a Single Supplement fee; these are limited and based on availability. For those willing to share, Imprint Tours will attempt to arrange a same-sex roommate, and if so, the Single Supplement is waived. If a roommate cannot be found, single tour participants will be required to pay the Single Supplement. In rare cases, singles may be housed in equal, nearby, but separate accommodations.

**TRAVELER INFORMATION**. While we do not assist with air reservations, we bring to your attention the importance of accuracy. Names provided to secure reservations must match travelers' passport. Date of birth and complete passport details are required. Any minor name corrections advised after airline tickets have been issued will incur fees. Not all name corrections will be permitted by airlines and may require the purchase of a new ticket. Travelers voluntarily assume full and sole responsibility for any and all risks and/or costs involved with failure to report any errors and/or omissions to documentation.

**CREDIT CARD BOOKINGS.** While we do accept major credit cards including Visa, Mastercard, American Express and Discover, travelers must provide to us a click or signed authorization for every transaction for your trip. Your authorization is an agreement for us to charge your card and an acknowledgement and agreement to these terms and conditions including the cancellation terms. As such you agree not to make any improper chargebacks.

In certain cases, you have the ability to dispute charges with credit card companies ("chargebacks"). Before initiating a chargeback, we ask you first to call us to discuss any questions or concerns about our charges. We will work with you in attempting to resolve your concerns. By using our service to make a reservation, you accept and agree to our cancellation policy. Imprint Tours retains the right to dispute any chargeback that is improper and recover any costs, including attorney's fees related to improper chargebacks. Additionally, in the event of an improper chargeback, we retain the right to cancel any travel reservation related to that improper chargeback. The following chargeback scenarios are improper, and we retain the right to investigate and rebut any such chargeback claims:

Chargebacks resulting from non-cancellable reservations, whether or not the reservation is used.

Chargebacks resulting from charges authorized by family, friends, associates or other third parties with direct access to your credit card. This does not include credit card fraud.

Chargebacks arising from inconsistency or inaccuracy with regard to the supplier's product description.

Chargebacks resulting from force majeure or other circumstances that are beyond the control of Imprint Tours or the Supplier.

Chargebacks resulting because you do not agree with the cancellation policy.

**NSF CHECK FEES**. If payment is made by check and returned due to non-sufficient funds (NSF), Imprint Tours will assess a \$45 fee per occurrence. The fee(s) will be added to the applicable tour balance and are required to be paid in full prior to your tour departure.

**PRICE AND RATE CHANGES**. The price of your itinerary will be based on known costs at the date of issue of the itinerary. All prices we advertise are accurate at the date published, but we reserve the right to change any of those prices from time to time. Prices include a cost for local taxes that are estimated at the date of publication. At the time of booking confirmation, we will provide you with an invoice reflecting the current price.

We reserve the right to add a supplement to your travel prices should our costs of supplying your travel increase, until we receive your final payment. Any increase to your travel price will be as the result of changes in our costs of supplying your travel resulting from changes by our suppliers, dues or taxes payable locally, currency fluctuations and government action. If our costs to supply your travel increases, we reserve the right to increase the price of your travel and will forward a new Invoice reflecting any changes made. After final payment your price is locked in.

We reserve the right to make changes to and correct errors in advertised prices at any time before your travel is confirmed. We will advise you of any errors of which we are aware and of the then applicable price at the time of booking.

### WHAT'S INCLUDED IN YOUR TOUR

#### **Accommodations**

Accommodations are provided as detailed in your itinerary and are standard rooms, double occupancy, unless indicated otherwise. Special requests such as single rooms, lower floors, connecting rooms and smoking preference, must be made at the time of booking. While we will make reasonable efforts to communicate your requests to the supplier, such requests are not guaranteed and are at the discretion of the supplier. There may be additional charges for such requests which will be solely the expense of the guest making the request. Single accommodations are not available on all Imprint cruise tours.

Children under the age of eighteen (18) must room with and be accompanied on the tour by a parent or guardian. A Child Transport Waiver must be signed by the parent or guardian.

Smokers (regular or vapor) may smoke only outdoors and downwind from the group – never in hotel rooms or during group activities or meals.

Travelers should be aware that hotel room sizes, standards and facilities can vary regionally and are often different from standards in the United States. This can include difference in bed sizes and room sizes, bathroom amenities, amenities such as air-conditioning and compliance with other standards such as ADA and wheelchair accessibility. One of the joys of international travel is experiencing different cultures and different ways of life so we hope that you will accept these differences with grace and a sense of adventure.

Imprint Tours reserves the right, if necessary, to substitute other similar hotels for hotels listed on your itinerary. Such substitutions may be made at any time and without prior notice. We cannot be held responsible for hotel over-bookings; should such occur, we will undertake to find similar accommodations in the same area. Such substitutions are at Imprint Tours' sole discretion and no refunds will be offered for changes in accommodations.

While we exercise due diligence in the selection of our partners, hotel and other accommodation profiles are based on information provided to us by the supplier. This includes images and descriptions of the properties and rooms. Additionally, travelers should be aware that star ratings or similar systems are based on country classifications and therefore can differ. While Imprint Tours does its best to maintain current and accurate information regarding these suppliers, we cannot be held responsible for any inaccuracies in supplier descriptions, amenities, or images.

### **Transportation**

Imprint Tours is pleased to offer transportation in accordance with your individual itinerary. You must be on time for all transportation required for group activities from the first to the last hotel on the tour. There will be no refund for missed or unused transportation. Transfers to and from the airport to your hotel are not included.

#### Meals

Meals are as indicated in the itineraries. Special diets should be requested at the time of booking; however, it may not be possible for special diets to be catered to in some of the destinations we feature. For safety and liability reasons, Imprint Tours and its representatives cannot be responsible for directly accommodating any food allergies, or dietary requirements and restrictions, and is not responsible for any issues or problems associated with the same. We will advise suppliers of your request, but we cannot guarantee their availability.

## Sightseeing/Activities

Sightseeing tours and activities are included as provided in the individual itineraries. These tours and activities are designed to accommodate individuals as well as groups. As a courtesy to others in the tour and/or activity, it is mandatory that you be on time for all scheduled experiences. Tours and activities will begin on-time and failure to arrive will be considered a no-show for which no refunds will be available. It is essential that you keep in mind that tour and activity times are set to accommodate climate, crowd size and best viewing options for our groups. At times, early morning departure times may help create a better experience. Therefore, late arrivals cannot be accommodated.

## Changes to Itineraries

Imprint Tours reserves the right to make changes to its published itineraries which we deem insignificant and are due to reasons beyond our control. In such cases, we will arrange for the substitution of comparable services.

While no changes are anticipated, there may be occasions when certain alterations become necessary. These can be due to religious holidays, national celebrations, or unforeseen events including weather, tide schedules, governmental closures, acts of God, or any other reason. Imprint Tours reserves the right to change the itinerary due to such unforeseen circumstances or emergencies. Additionally, historic sites undergo renovations from time to time which can obscure viewing or otherwise change the nature of visiting these sites. No tours will be cancelled due to renovations, although Imprint Tours may choose to amend itineraries for such sites. These changes will not be considered a material change and will not be considered cause for cancellation by the guest.

If we suggest alternate activities in place of a planned stop or in case of leisure time, such suggestions do not constitute our endorsement. In such a case you will be subject to the terms and conditions of the supplier of the activity and your only recourse in case of damage will be against the supplier of the alternate activity.

# What's Not Included

Any items and matters not referred to in your itinerary are not included in the tour price. This can include, but is not limited to items such as international and domestic airfare, checked and/or excess baggage; passport and visa fees; trip protection and/or insurances of all kinds; gratuities for services not provided by Imprint Tours; laundry; phone calls; minibar; beverages and meals not detailed in the itinerary; optional experiences; and all items of a personal nature. Additional taxes and surcharges may be collected by foreign governmental and non-governmental entities. The price does not cover costs and expenses, including your return home, if you leave the tour whether of your own volition, our

decision based on behavior that disrupts the trip, due to illness, action by any government or other reason. This list is illustrative and not a complete list of every item not included.

**NON-OPERATION OF GROUP TOURS**. All tours are based on a minimum number of participants. Imprint Tours makes every effort to ensure that tours meet their minimum requirements. However, if the tour drops below the minimum number of participants cancellation of the tour may occur at the sole discretion of Imprint Tours. In such case, guests will be advised at least 45 days prior to departure. Imprint Tours reserves the right to change the departure date. We may offer alternative tour dates or other travel arrangements. You may choose to accept these arrangements or to cancel your booking, in which case a full refund will be provided. Any air cancellation will be in accordance with the terms of the carrier and Imprint Tours will not be liable for the carrier's refusal to make any refund whatsoever. In such case Imprint Tours will not be liable for any additional costs incurred outside of the tour prices such as visa and passport fees, travel insurance or any other purchases made by the guest in anticipation of the tour.

**CANCELLATIONS**. Imprint Tours is required to pay all suppliers well in advance of your tour date. This includes but is not limited to hotel accommodations, meals, admission tickets, transportation, etc. All suppliers have their own cancellation policies, which apply to your booking. Should a cancellation become necessary, please inform Imprint Tours immediately in writing via email to <a href="mailto:info@imprinttours.com">info@imprinttours.com</a> or via postal mail at the address set forth above and request a written confirmation of your cancellation. Upon, receipt, Imprint Tours will contact suppliers for any applicable refunds as outlined in the supplier's terms and subject to their review. If you are entitled to a refund, please note that the supplier is responsible for this refund, not Imprint Tours. Suppliers may choose to provide a travel voucher or credit in lieu of refund. We are not responsible for a supplier's failure to pay a refund or for supplier bankruptcy or insolvency.

In addition, cancellation charges will apply. Cancellation charges are expressed at a percentage of quoted price as follows:

Days before Departure We Receive Notice of	Cancellation Charge Per Person
Cancellation	
Within 30 days of booking	Deposit is fully refundable
More than 90 days	\$600 (\$1,000 for cruises or EPD)
90 days or less	100%

If the reason for cancellation is covered under the terms of your travel protection plan you may be able to reclaim these charges, for this reason we strongly encourage the purchase of a travel protection plan including additional cancel for any reason coverage.

Airline tickets are governed by the air carriers' terms, and we are not responsible for any air carrier's decision regarding refund.

**CANCELLATION OF CHANGES BY IMPRINT TOURS.** We reserve the right to cancel or reschedule any departure for any reason. If we cancel, except in the case of a force majeure event, we will offer alternate arrangements. We may at our sole discretion offer credit or refunds in accordance with the cancellation schedule above. Guest is responsible for any additional costs for air tickets or other travel arrangements not made by us.

If between planning time and/or during actual travel, circumstances require changes, Imprint Tours and its suppliers, reserve the right to cancel or vary any itinerary and substitute components of any tour, including but not limited to hotels and accommodations of comparable quality, if air schedule or surface transportation charges, security matters, and/or other events make such alterations necessary. Suppliers may substitute transportation equipment depending on any variety of factors, including the volume of passengers on the tour. Sightseeing Tours may be altered as described above. Imprint Tours cannot be held responsible for any closures, necessary itinerary changes, or curtails for any reason. These changes will not be considered material changes and will not be consider cause for cancellation by the traveler. Normal cancellation penalties still apply to the tour that has been changed.

**NO REFUND FOR UNUSED ARRANGEMENTS**. As Imprint Tours' prices are based on contract rates, there will not be any refund for any unused portion of a travel booking. If you cancel while the trip is in progress, there is no refund for the unused portion.

**FORCE MAJEURE**. Imprint Tours assumes no liability for, any loss, damage, delay, or cancellation resulting in whole or in part from an Act of God or any other force majeure condition, including, without limitation: fire, volcanic eruption, hurricane, environmental pollution or contamination, inclement weather, earthquake, low or high water levels, flood, water or power shortages or failures, tropical storms or hurricanes, riots or civil commissions or disturbances, and any other acts of a similar nature, sabotage, arrests, strikes or labor disruptions, restraint of rulers or peoples, expropriations, acts of terrorism, war, insurrection, quarantine restrictions, government health advisories, epidemics, pandemics, or warnings or alerts of any kind of nature, government seizures, refusal or cancellation or suspension or delay of any government authority or any license, permit or authorization, damages to its facilities or the travel supplier and its facilities, or any other unforeseen circumstances or any other factors unforeseen by Imprint Tours that impacts negatively on, or hampers, its ability to fulfill any of its contractual conditions. In the circumstances amounting to force majeure, we will not be required to refund any money to you, although if we can recover any monies from our suppliers, we will refund these to you without any charge by Imprint Tours. The original non-refundable deposit will not be returned as it accounts for the work we did in planning your tour.

**TRAVEL PROTECTION**. It is the traveler's responsibility to protect their purchases. For this reason, Travel Protection Coverage including additional cancel for any reason coverage is strongly recommended. Such plan should cover Trip Cancellation or Interruption, Medical Expense, Emergency Evacuation/Repatriation, and Baggage. Travel protection plans can help protect you in the event of loss

of non-refundable trip deposits and payments that result from cancellation or trip interruption (due to a covered reason such as injury or illness before or during the trip). It also helps with reimbursement for medical emergency costs (including very costly medical evacuation costs), missed connections and baggage loss. Travel Protection Plans including cancel for any reason coverage must be purchased in close conjunction with your travel purchase.

Imprint Tours is not qualified to answer technical questions about the benefits, exclusions, and conditions of travel insurance plans. Imprint Tours cannot evaluate the adequacy of the prospective insured's existing insurance coverage. If you have any questions about your travel protection, call your insurer or insurance agent or broker.

Certain countries have a requirement for foreign visitors to have valid medical insurance on entry. Imprint Tours cannot be held responsible for denied entry if a traveler is unable to provide details to authorities of insurance or denial of entry for any reason. Declining to purchase an adequate travel protection plan could result in the loss of your travel cost and/or require more money to correct the situation. You also acknowledge that without this coverage, there may be no way to recoup any losses, costs or expenses incurred. If you choose to travel without adequate coverage, we will not be liable for any of your losses howsoever arising, for which trip protection plan coverage would otherwise have been available.

**DESTINATIONS AND DOCUMENTATION**. Travel to certain destinations may involve greater risk than others. Imprint Tours urges Travelers to remain informed on a daily basis as to current news, as well as to review travel prohibitions, warnings, announcements and advisories issued by the United States Government prior to booking travel to international destinations. Information on conditions in various countries and the level of risk associated with travel to particular international destinations can be found at <a href="http://www.state.gov">http://www.state.gov</a>, and <a href="http://www.state.gov">http://www.state.gov</a>, and <a href="http://www.cdc.gov">http://www.cdc.gov</a>. In addition, you should consult with government websites to ensure that you are in compliance with all requirements for admittance into that country, including COVID- 19 requirements, as well as understanding local laws that govern travel within a country, such as medical tests and tracking. It is your responsibility to be aware of any and all requirements for admittance to a country or state, including Covid-19 requirements. Should you choose to travel to a country that has been issued a travel warning or advisory, Imprint Tours will not be liable for damages or losses that result from travel to such destinations.

It is the responsibility of each traveler to obtain and carry a valid passport, visa(s), inoculations, and all other documents required by applicable government regulations. For up-to-date requirements US citizens should visit www.travel.state.gov. When travelling domestically within the USA or internationally, the U.S. Transportation Security Administration (TSA) and U.S. Department of Homeland Security (DHS) advise that everyone carry at least two forms of acceptable identification in order to board a flight, found here: <a href="http://www.tsa.gov/traveler-information/acceptable-ids">http://www.tsa.gov/traveler-information/acceptable-ids</a>. Imprint Tours strongly recommends that you take into account that certain countries will not admit a passenger if

their passport expires within six (6) months of the date of entry. Non-USA citizens may require additional documentation. Children and infants also require all such travel documents. Minors traveling with one parent, and/or without both parents, may be stopped and not admitted, unless authenticated and verified consent forms are provided to the authorities.

Recommended inoculations for travel may change and you should consult your doctor for current recommendations before you depart. It is your responsibility to ensure that you meet all health entry requirements, obtain the recommended inoculations, take all recommended medication, and follow all medical advice in relation to your trip. Inoculation requirements can be found on the Center for Disease Control website at <a href="https://www.cdc.gov/">https://www.cdc.gov/</a>.

You acknowledge any failure to strictly comply with these requirements may result in denied boarding or an undue delay at an airport security checkpoint causing traveler to miss flight(s), and subsequent scheduled travel bookings tours. Imprint Tours bears no responsibility for advising and/or obtaining required travel documentation for you, or for any delays, damages, and/or losses including missed portions of your vacation related to improper documentation or government decisions about entry.

**INSECTICIDE NOTICE**. Travelers are encouraged to check the list of countries that require airlines to treat the passenger cabin with insecticides prior to the flight or while on the aircraft on the U.S. Department of Transportation's Web site, as this list is updated from time to time: http://www.dot.gov/office-policy/aviation-policy/aircraft-disinsection-requirements.

NON-RESPONSIBILITY. Imprint Tours, and its employees, shareholders, agents, and representatives use third party suppliers to arrange tours, transportation, sightseeing, lodging, and all other services related to this tour. Imprint Tours is an independent contractor and is not an employee, agent, or representative of any of these suppliers. Imprint Tours does not own, manage, operate, supervise, or control any transportation, vehicle, airplane, hotel or restaurants, or any other entity that supplies services related to your tour. All suppliers are independent contractors, and are not agents or employees or representatives of Imprint Tours. All tickets, receipts, coupons, and vouchers are issued subject to the terms and conditions specified by each supplier, and by accepting the coupons, vouchers, and tickets, or utilizing the services, all travelers agree that neither Imprint Tours, nor its employees, agents, or representatives are or may be liable for any loss, injury, or damage to any tour traveler or their belongings, or otherwise, in connection with any service supplied or not supplied resulting directly or indirectly from any occurrence beyond the control of Imprint Tours. Imprint Tours assumes no responsibility or liability for any delay, change in schedule, loss, injury or damage or loss of any traveler that may result from any act or omission on the part of others; Imprint Tours assumes no responsibility or liability for personal property; and Imprint Tours shall be relieved of any obligations under these terms and conditions in the event of any strike, labor dispute, act of God, or of government, fire, war, whether declared or not, terrorism, insurrection, riot, theft, pilferage, epidemic, pandemic, illness, physical injury, quarantine, medical or customs or immigration regulation, delay, or cancellation. Imprint Tours accepts no responsibility for lost or stolen items. Imprint Tours reserves the right to refuse any traveler or potential traveler at its sole discretion.

ASSUMPTION OF RISK/WAIVER. Traveler is aware that travel to such area as traveler is undertaking on the trip may involve inherent risks, some in remote areas of the world. Inherent risks include, but are not limited to, risk of injury or death from: motor vehicles collisions, animals, roadway hazards, slips, and falls, criminal or terrorist acts, government actions, consumption of alcoholic beverages, tainted food, or non-potable water; exposure to the elements, including heat, cold, sun, water, and wind; your own negligence and/or the negligence of others, including tour guides, other travelers, Imprint Tours and its employees, agents and/or representatives; attack by or encounter with insects, reptiles, and/or animals; accidents or illness occurring in remote places where there are no available medical services; fatigue, chill, overheating, and/or dizziness; known or unknown medical conditions, physical excursion for which you are not prepared or other such accidents; the negligence or lack of adequate training of any third-party providers who seek to assist with medical or other help either before or after injuries have occurred; accident or illness without access to means of rapid evacuation or availability of medical supplies or services; and the adequacy of medical attention once provided.

Traveler understands the description of these risks, is not complete and that unknown or unanticipated risks may result in injury, illness, or death. In order to partake of the enjoyment and excitement of this trip, traveler is willing to accept the risks and uncertainty involved as being an integral part of travel, including the risk of infection, illness and death. Traveler hereby accepts and assumes full responsibility for any and all risks and agrees to and shall hold harmless and fully release Imprint Tours and its owners, employees, agents, and assigns (collectively Imprint Tours) from any and all claims associated with the trip, including any claims of third party negligence and/or the negligence of Imprint Tours and traveler hereby covenant not to sue Imprint Tours for any such claims or join any lawsuit or action that is suing Imprint Tours. This agreement also binds your heirs, legal representatives and assigns. The terms of this HOLD HARMLESS AND RELEASE OF ALL LIABILITY paragraph, shall survive any termination or cancellation of this Contract, whether by operation of law or otherwise.

**INDEMNIFICATION**. Traveler agrees to and shall indemnify and hold harmless Imprint Tours and its owners, employees, agents, and assigns (collectively "Imprint Tours"), from any expenses, losses, liabilities, damages, judgments, settlements and costs (collectively, "damages") involved with or incurred by Imprint Tours (including, without limitation, reasonable attorneys' fees and the advancement of same) with respect to any claims, law suits, arbitrations, or other causes of action, which result, directly or indirectly, from: (i) traveler's breach or violation, or threatened breach or violation, of this Agreement and (ii) Any damage caused by traveler while participating in the trip.

**YOUR BEHAVIOR**. In the sole discretion of Imprint Tours and our Suppliers, Imprint Tours may require any traveler to leave the tour if it is reasonably believed that the traveler has engaged in, is engaged in, or is threatening to engage in, behavior that may adversely affect the safety, security, comfort,

enjoyment, or well-being of other travelers or Imprint Tours representatives and our Suppliers, including, but not limited to, behavior that is disruptive, verbally abusive, physically abusive, obnoxious, harassing, discriminatory, or obscene; or has failed or refused, or is failing or refusing, to follow Imprint Tours rules and procedures. In the event a traveler is removed, such traveler may be left at any city without any liability to Imprint Tours or its representatives or Suppliers. Imprint Tours shall not be required to refund any portion of the price paid by any traveler who is removed under the terms of this paragraph, nor shall Imprint Tours be responsible for expenses for lodging, medical care, meals, transportation, or any other expenses incurred by the traveler.

**LUGGAGE/BAGGAGE**. Due to continual changes in airline baggage policies, it is suggested that you inquire with your airline's website for up-to-date fees & information. Imprint Tours is NOT responsible for additional fees incurred for baggage or seating. Each tour participant is strongly encouraged to bring just one airline-carry-on size bag of approximately 22"x 14"x 9" and a small day bag. Please note, you will carry your own bags, which may include carrying up many steep steps, walking up to 20 minutes to the hotel and loading/unloading baggage from many types of transportation.

**RE-CONFIRM YOUR FLIGHT**. Imprint Tours advises you personally to re-confirm your flight schedule within 24 hours prior to departure directly with the airline in case of any last-minute changes or delays. Most airlines allow you to check in online 24 hours prior to departure.

**PRE-EXISTING MEDICAL CONDITIONS/PERSONS WITH DISABILITIES**. The nature of many of the destinations we travel to means that in some cases they may be unsuitable for those who use a wheelchair or have a lack of mobility. However, we will be delighted to discuss the feasibility of your participation in any of our trips.

It is essential that you advise us before booking if you do have any disability or pre-existing medical condition which may affect your tour, or if you have any special requirements as a result of any disability or medical condition (including any which affect the booking process) so that we can assist you in considering the suitability of the arrangements and/or in making the booking. Imprint Tours will communicate requests to Suppliers, but cannot be responsible if ADA accommodations are not available. Any accommodations provided will be at the sole expense of the traveler requiring the accommodation. Please note that accommodations outside of the USA may not be in compliance with the Americans with Disabilities Act and may not have wheelchair accessibility.

Our Suppliers are, unfortunately, unable to offer additional assistance to travelers with limited mobility and all such assistance will need to be provided by whoever the traveler is traveling with. Travelers with disabilities must notify Imprint Tours at the time of booking of status and of the identity of their non-discounted, paid travel companion who will be responsible for providing all necessary assistance. We may request that you provide a letter from your doctor confirming your fitness to travel.

HEALTH. For the safety or our guests, Imprint Tours reserves the right to request health information prior to travel and to exclude any participants it deems unfit for travel at its sole discretion.

**PHOTOGRAPHIC/VIDEO LIKENESS/COMMENTS**. Traveler hereby gives consent to Imprint Tours to publish any photographs, traveler's written comments and/or videos of the trip or Traveler in printed or electronic media without obtaining further consent and without compensation. Each Traveler releases Imprint Tours and its representatives from any liability in connection with any use of such photographs, written comments and/or video.

CHOICE OF LAW/VENUE/CLASS ACTION WAIVER/LIMITATION OF DAMAGES/NOTICE OF CLAIM. This Agreement and all attachments hereto and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of Colorado exclusive of conflict or choice of law rules. Any claims shall be brought in a court of competent jurisdiction located in Colorado. You agree that you will only bring claims against Imprint Tours in your individual capacity and not as a plaintiff or class member in any purported class action or representative proceeding. Imprint Tours shall not in any case be liable for other than compensatory damages, and your payment of a deposit on a trip means that you agree to these conditions of sale and expressly waive any right to punitive damages. You understand and agree that no claims will be considered and that you will not bring suit against Imprint Tours unless you have first provided a typewritten notice of claim to Imprint Tours within 30 days after the trip or cancellation of the trip.

**ENTIRE AGREEMENT & SEVERABILITY**. This agreement, including any other documents, including invoices, we provide you, constitutes the entire agreement and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, with respect to Imprint Tours. If any provision of these Terms shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from these Terms and shall not affect the validity and enforceability of any remaining provisions.