

## Imprint Cruise/Tours Terms and Conditions

This document outlines what Imprint Tours agrees to provide when you sign up for a cruise-tour, and what you agree to do in return.

**Included in the price of each tour:** Sightseeing tours by local guides, including admissions to sights seen as a group; meals as listed in tour itinerary; accommodations each night of the tour; all transportation required for group activities from the first hotel to the last hotel of the tour (transportation for optional group activities and independent travel during the tour is not included); all guide, local guide, driver, and hotel tips.

**Prices do not include airfare to and from the tour.**

**Tour deposits:** To reserve a seat on an Imprint Tour you must provide a deposit of \$400 per person, thereby agreeing to these Terms and Conditions (Imprint Tours 137 Willowstone Ct Estes Park CO 80517) Deposits are 100% refundable for 30 days upon receipt **and after that time they are not refundable for any reason and will be forfeited if you cancel your tour reservation.** All cancellations must be sent to Imprint Tours in writing via e-mail to [info@ImprintTours.com](mailto:info@ImprintTours.com) or via postal mail to Imprint Tours 137 Willowstone Ct Estes Park CO 80517, and will be effective on the date received.

**Early payment discount:** An Early Payment Discount (EPD) is awarded for full payment 8 months prior to tour commencement. EPD amount varies by tour (see respective tour page on the website). \$600 of the early final payment is non-refundable. \$1000 of the early final payment is nonrefundable if no deposit has been paid. In the event of cancellation, the remainder of the early final payment is refundable until 90 days before departure, after which time 100% of funds paid are nonrefundable.

**Secondary Payment:** Clients not taking advantage of the EPD will be required to make a non-refundable secondary payment of \$600, due 6 months prior to tour commencement.

**Final Payment:** Final tour payment (any and all outstanding fees, costs) will be due **90 days** before departure and is non-refundable. Missing the final payment deadline may result in your being removed from the tour. If you sign up for a tour within 90 days of the tour departure the non-refundable, full payment will be required before we can confirm you on the tour. Deposits and payments can be made by check or money order. We do not accept credit cards.

**NSF Check Fees:** If a payment is returned due to non-sufficient funds (NSF), Imprint Tours will assess a \$45 fee per occurrence. The fee(s) will be added to the applicable tour balance, and be required to be paid in full prior to your tour departure.

**Solo Travelers and Single Accommodations:** Single accommodations can be requested by paying a single supplement fee; these are limited and based on availability. For those willing to share, Imprint Tours will attempt to arrange a same-gender roommate, and if so, the Single Supplement is waived. If a roommate cannot be found, the tour participant will be required to pay the Single Supplement.

**Travel Insurance:** Imprint Tours strongly encourages all tour participants to purchase separate travel insurance to cover possible additional costs (airline tickets, loss of luggage, trip delay, medical evacuation, etc.) and/or trip cancellations. In many cases our tour partners require travel medical coverage.

**You'll want to pack light:** Each tour participant is encouraged to bring just one airline-carry-on-size bag of approximately 22"x14"x9", and a small day bag. Please note you will always carry your own bags, which may include carrying up many steep stairs, walking up to 10 minutes to the hotel, and loading/unloading from many types of transportation.

**Imprint Tours are physically demanding:** Our tours are physically demanding. To enjoy the experience, you must be in good shape. The most active days may entail 4-5 miles of walking (often over uneven surfaces and including hills and steps) and extended standing while listening to your guide during group sightseeing.

**Non-smoking tour:** Smokers may smoke only outdoors and downwind from the group — never in hotel rooms or during group activities or meals.

**Children on tour:** Children under age 18 must room with and be accompanied on the tour by a parent or guardian.

**Tour itineraries are subject to change:** Travel is full of surprises and we need to be flexible enough to take advantage of whatever comes along so that we may provide you with the best possible tour. Uncompleted portions of the tour itinerary are not cause for refund.

**Transportation Liability:** Imprint Tours acts only as an agent for the transportation vendor with respect to transportation. Although we exercise every care possible, we can assume no liability for injury, damage, delay, loss, accident or irregularity in connection with the services of any airplane, boat, motor-coach, minibus, train, or other conveyance, public or private, used in carrying out the arrangements of the tour. We cannot accept responsibility for losses or additional expenses due to delay or changes in transportation services due to sickness, weather, strike, war, quarantine, acts of God or other causes beyond our control. All such losses and expenses will have to be borne by the passenger, as tour rates provide for arrangements only for the time stated. Additionally, Imprint Tours does not accept liability for any airline carrier's cancellation penalty or change fee incurred by the purchase of non-refundable tickets to or from the tour.

**Accommodation Liability:** Imprint Tours acts only as an agent for the tour participant with respect to accommodations. Although we exercise every care possible, we can assume no liability for injury, damage, loss, accident, or irregularity in connection with the services of any tour hotel.

**Misprints:** Imprint Tours reserves the right to amend typos and misprints in pricing and other trip information.

**Participation:** Although we want everyone to have a good time, it sometimes happens that someone participating in a tour can misbehave or do things that are incompatible with the safety, comfort or convenience of other members of the tour. You agree that in those circumstances we have the exclusive right and discretion, to expel someone, or even you, from a tour at any time, without any claims or complaints by you against us. Moreover, we reserve the right to decline to accept any person as a participant in our tours.

**Assumed Risk:** Tour participants intentionally accept the many risks inherent in international travel and are required to sign and return, prior to their tour start date, a Release and Waiver Agreement.

**Disabilities:** Any pre-existing physical, mental, or emotional disability that may require attention or treatment must be reported in writing prior to the beginning of a tour. All tour participants are required to complete, sign and return, prior to their tour start date, a Medical Form.

**Tours cancelled by Imprint Tours:** Although unlikely, your tour may be cancelled due to unforeseen circumstances or lack of participation. If we cancel a tour you have reserved, the entire amount you have paid for the applicable tour will be refunded to you within fourteen days after the tour's cancellation, as required under Washington State law. Once this occurs, Imprint Tours has no other obligations to tour participants on cancelled trips including any additional costs or fees related to the issuance and/or cancellation of airline

tickets or other travel reservations not made by Imprint Tours. Imprint Tours, as part of RC Touring, Inc., is registered with the State of Colorado).